Rady Children’s CCS Demonstration Pilot
CCS Redesign Stakeholder meeting
December 2, 2014

CCS Redesign Stakeholder Advisory Board
UCLA Center for Health Policy Research
Rady Children’s Hospital – San Diego Overview

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Rady Children’s Hospital – San Diego
Brief Overview

San Diego Population 2.1M

- 65% Adults
- 35% Children

88% Market Share
Rady Children’s Hospital – San Diego
Brief Overview continued

86,000 Patient Days in 2013

- All other payors: 55%
- Medi-Cal: 75%

Total Patient Days

- CCS: 59%
- All other: 41%
Rady Children’s Hospital – San Diego and Integrated Delivery System Partners

Children’s Primary Care Medical Group (CPCMG)
Children’s Physicians Medical Group (CPMG)
and Children’s Specialists of San Diego (CSSD)

Medical Practice Foundation

Rady Children’s Hospital

Convalescent and Post-Acute Care Hospital

Homecare

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ORANGE COUNTY

PCP Urgent Care

MURRIETA

TEMPUCULA

ESCONDIDO

ENCINITAS

CARMEL VALLEY

POWAY

MIRA MESA

KEARNY MESA

SOUTHEASTERN SAN DIEGO

CHULA VISTA

LA MESA

EL CAJON

HAWAII

North Coastal Center

North Inland Center

HAWAII

Medical Outreach Location

Rady Children's Hospital San Diego

Rady Children's Specialists of San Diego Office Locations

Rady Children's Hospital San Diego Urgent Care Centers

Rady Children's Hospital San Diego Specialty Services

Children's Primary Care Medical Group Office Locations

Hospital Within a Hospital

Branded Center with Multiple Outpatient Services

Medical Outreach Location

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11/2012
The Rady Children’s Integrated Delivery System structure provides the following services for capitated (pre-paid) pediatric populations:

- **Medical Management**
  - Case Management, Utilization Management and Authorizations, Quality Management and Pay for Performance, and Prevention and Wellness Programs

- **Administrative Operations**
  - Eligibility, Claims, Encounter Data reporting, Internal Audit and Quality Control, Credentialing, Information Systems, Member Services, and Provider Relations

- **Financial Service**
Rady Children’s Capitation Management

- Capitation Management
  - First started managing risk in 1993
  - System-wide, over nearly 270,000 unique Medicaid and Commercial patients

Rady Healthcare System

We Have the Tools
Rady Children’s CCS Demonstration Pilot
CCS Demonstration Pilot at Rady Children’s
CCS Conditions

- CCS patient populations
  - Cystic Fibrosis
  - Sickle Cell
  - Hemophilia
  - Acute Lymphoid Leukemia
  - Diabetes
CCS Demonstration Pilot at Rady Children’s Model

- Care Navigator and Patient Technician Partners
- Patient- and Family-Centered Whole Child Care Plans
  - Develop integrated, Whole Child Care Plan together with Primary and Specialty providers, and Family
  - Build relationships and engagement
  - Identify patient perceptions of health, psychosocial components, barriers, goals
  - Medical Home – Primary Care Physician or Specialist
- RISK© scoring for acuity, care planning and resource determination
- Evidence-based, coordinated care
  - Continuum of services and providers
CCS Demonstration Pilot at Rady Children’s

**Care Navigator**

- **Role of Care Navigator**
  - Patient engagement
  - Care Planning
  - Care Coordination Connector
  - Referral Network
  - Support and proactive intervention

- **Transforming Care**
  - One patient – “usual care”
  - One patient – “whole child care”
  - One population – “proactive, engaged care”
CCS Demonstration Pilot at Rady Children’s
Pediatric Risk Tool

☐ Rady Children’s Pediatric Risk Assessment and RISK Tool ©
  - Medical condition and status
  - Medications
  - Technology dependency
  - Care Coordination
  - Behavioral Health
  - Social issues
CCS Demonstration Pilot at Rady Children’s
Cystic Fibrosis Pilot

- Cystic Fibrosis patient Pilot
  - Commercial, capitated patient population
  - Process measures
  - Electronic Medical Record “build”
  - Key Success Factors
CCS Demonstration Pilot at Rady Children’s Evaluation

- CCS Demonstration Pilot Evaluation
  - Measures
    - Process
    - Cost
    - Quality

New ACO model care Paradigm
CCS Demonstration Pilot at Rady Children’s Implementation

- Knox Keene readiness
- Planning
  - Clinical pathways and protocols
  - Patient engagement
  - Electronic Medical Record
  - MSO services
Questions?