The UCLA Center for Health Policy Research (the Center) has an outstanding opportunity for an Undergraduate Student Researcher. The Center, which was established in 1994, is based in the School of Public Health and is the premier source of health policy information for California. The Center is one of the nation’s leading health policy research centers and the premier source of health policy information for California. The Center is seeking candidates interested in making meaningful contributions to the statewide evaluation of the Whole Person Care (WPC) Pilot Program.

About the Whole Person Care (WPC) Project:
The California Whole Person Care (WPC) Pilot Program is part of California’s current Section 1115 Medicaid Waiver called “Medi-Cal 2020,” implemented from January 1, 2016 to December 31, 2020. Twenty five WPC Pilots are selected to provide coordinated and integrated medical care, behavioral health and substance use care, and social services to the Medi-Cal beneficiaries who repeatedly use multiple and often acute services and have poor health outcomes. WPC Pilots develop partnerships with other service providers (e.g., managed care organizations, behavioral health departments, hospitals, housing authorities, and community based organizations) to systematically identify target populations, share data, coordinate care, and evaluate improvements in the health of their enrolled populations. The program is expected to improve service delivery and health outcomes; enhance sustainability of infrastructure improvements and program interventions; and reduce costs through reductions in avoidable utilization.

Responsibilities:
Tasks will contribute to the development of an interim report to the Department of Health Care Services summarizing the findings from a mixed-method evaluation of the WPC Pilot Program. The incumbent will utilize both qualitative and quantitative analytical methods to identify key findings and outcomes among WPC enrollees. Data sources include: (1) Medi-Cal claims and encounters, (2) enrollment and utilization reports, (3) self-reported outcomes from the WPC Pilots, (4) Pilot and partner questionnaires, (5) transcripts from interviews with Pilot leadership and frontline care coordination staff, and (6) other Pilot-level reports. Daily tasks will include, but are not limited to: reviewing source material; writing analytical reports and descriptive summaries; outlining, drafting, and editing reports and other dissemination products; preparing data for presentation in exhibits and tables; thematically coding qualitative data sources; and conducting relevant literature reviews. Candidates should have a familiarity and interest with mixed-method evaluations, health policy research, and population-level health outcomes.
Qualifications:

- Working towards a Bachelor’s degree in Public Health, Social Services, Health Sciences or a related field.
- Excellent writing skills sufficient to draft correspondence and research summaries, as well as assist in preparing informational and technical materials.
- Strong verbal communication skills to interact with Principal Investigators, research staff, and administrative staff. Demonstrated ability to communicate clearly, tactfully, and effectively.
- Detail oriented with strong organizational, documentation, and analytical problem-solving skills sufficient to meet often-competing deadlines.
- Skill in analyzing information, problem solving, and procedures to define a problem or objective; identify concerns; formulate logical and objective conclusions and recommend solutions.
- Prior experience working with research or survey data and analysis in a school or professional setting is preferred, but not required.
- Prior experience using statistical software to develop descriptive statistics and models is preferred, but not required.

Position Information:

Payroll Title: Student Assistant 2
Pay rate: The hourly rate begins at $13.50/hr.
Eligible students: Full-time undergraduate student at UCLA. Do not need to be taking summer session classes.
Hours per week: 10-20 hours/week
Schedule: Flexible between the hours of 8 AM-6 PM, Monday to Friday.
Period needed: Summer, with the possibility of extension.
Location: 10960 Wilshire Blvd, Los Angeles, CA (Wilshire between Midvale and Veteran)

How to apply: Email resume and cover letter to lahaley@ucla.edu, no later than May 17th, 2019. Please include your anticipated graduation date, applicable experience and skills, and any schedule limitations.